

How to Reach Princess Cruises® Customer Service

24/7 Phone Support

Call +1-877-316-9344 or 1-855-Princess Cruise (US/OTA) to speak directly with a live representative.

After the automated prompts, say “agent” or press 0 to connect faster.

Alternate support line: +1-877-316-9344

Why Speak to a Live Agent?

- Cruise changes or cancellations
- Booking clarification
- Refunds and compensation
- Technical booking or check-in issues

Contact Methods

- Phone Support: +1-877-316-9344
- Live Chat: Available on the Princess Cruise website (Help section)
- Mobile App Support
- Email Support
- Social Media Support (Twitter / Facebook)

Step-by-Step Instructions

1. Dial +1-877-316-9344
2. Follow the automated menu
3. Say “agent” or press 0

Pro Tip: Call during off-peak hours for shorter wait times.

International Contact Numbers

- USA: +1-877-316-9344
- Spanish Support: +1-877-316-9344
- Canada: +1-877-316-9344
- Australia: +1-877-316-9344

Common Customer Service Topics

- Cruise changes and cancellations
- Refund requests and compensation
- Hotel booking issues
- Technical or check-in problems